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Ron Hansen was very proud to say he served his country in the United States Air Force and to acknowledge that this duty offered him the opportunity for his ultimate lifetime career as a denturist; with the advantage of the G.I. Bill he could afford to attend training classes as a dental laboratory technician. Once he finished his duty in the Air Force, he returned to Washington State and began his training at Precision Dental Laboratory in Bellingham.

Ron enjoyed his work as a dental technician, and soon had his own laboratory fabricating dentures from a prescription received from dentists. His business grew and he was soon receiving prescriptions from dentists in adjoining counties. As with many dental laboratory technicians with years of experience, he knew he could better serve patients if he could actually see the patient. He wanted to visit the patient, observe their personality, their facial expressions, their oral anatomy, and take the impression, etc. This would assure a personalized appliance. However, at the time, denturism was not recognized as a profession by the state of Washington, and laboratory technicians had to work alongside dentists in order to make dentures. With the desire to better serve, Ron along with his son Eric, who had been working with him in his laboratory, enrolled in the Oregon Denturist College and the denturist program at Idaho State University. They both received an Oregon denturist’s license in 1988 after successfully passing the board examinations.

Soon after they achieved their licensing, Ron and Eric had a small denture clinic in Deming, Washington on the Nooksack Indian Reservation; the profession was not yet recognized in the state of Washington. Their next mission: to get denturism recognized as a profession in Washington State. Teaming up with other denturists across the state, these dedicated men and women were successful in getting Initiative 607 on the ballot. This initiative passed by a wide margin. Washington State formally recognized and regulated the denturist profession.

Rodney “Ron” Hansen peacefully left us in January 2010 and will be remembered by his family. He was a loving husband, father, grandfather, great-grandfather and friend and a genuine pioneer for his profession. He helped pave the way for denturists……..we honor Ron for his unsurpassed dedication.
Dear Colleagues:

What a fantastic conference we recently enjoyed; a record-breaking spectacular event. Excellent classes, delicious food and extraordinary fellowship. It was refreshing to see and feel the enthusiasm of the leadership teams of the National Denturist Association, USA, working diligently with advocates and practitioners from several unregulated states setting workable goals toward national recognition and regulation. Especially encouraging were reports of progress and successes within the profession.

One of the major accomplishments of the NDA, USA over this last year has been the establishment of a national certification examination to be administered by the NDA, USA. The goal is to have the regulated states accept this examination as their state boards and also be available for immediate use by states as they become regulated. Another accomplishment, we have developed a protocol for evaluating denturist schools in order to assure that the colleges are teaching to the baseline competencies set by the International Federation of Denturists before the school is recommended by the NDA, USA. This will insure that a high standard of education is consistent within our educational institutions to make certain that graduating students become competent practitioners.

The National Denturist Association, USA is growing...getting stronger. I envision the association as the umbrella for all denturists in the United States standing as a powerful force establishing our profession as a valuable member of the dental healthcare team. As membership, participation and involvement increases more and more people are realizing we are making history. As we step further into this professional arena we realize the responsibility we have individually as representatives of this profession...we must look professional, act professionally and be professional. We also realize that our professional association is a business, the same as our individual practices, and its strength increases as more and more of us become involved. I encourage everyone to come to the meetings, become involved, join committees, donate financially be a part of this historical movement. We have a fantastic energetic leadership team honestly dedicated to the cause of furthering the recognition this profession deserves.

Win A Member For The Team! This is the theme for our membership drive. We are encouraging every member to reach out to friends, advocates and colleagues informing them of the progress and excitement within the profession and the importance of state and national association memberships. Every member is valuable. As our associations grow we are able to be powerful advocates for the profession.

Our recent conference also enjoyed a record number of exhibitors. I want to encourage you to patronize these companies and our advertisers; they are valuable supporters. When choosing a supply company, please consider those who respect and serve our profession; they should always be our first choice. Also, a big thank you to those of you who have invited your vendors to join our associations, attend our conferences and advertise in The National Denturist, USA. If you have not done so, please invite your supplier to sponsor our activities.

I am proud to be your president and I am enthused and motivated to be a part of the exciting progress we are seeing. I look forward to meeting you at future meetings; please call or e-mail me with concerns, questions, suggestions or advice at 541-687-2050 or e-mail me at denturecare1249@yahoo.com.

Sincerely,
Shawn M. Murray, CDT, LD, President
National Denturist Association, USA.
**Shawn Murray** is the newly elected president of the National Denturist Association’s Board of Directors. She follows Tad Burzynski who served two terms as the association’s president. Tad is commendable for his service to the profession and remains active on the Board of Directors as Immediate Past President.

Shawn is not new to the dental profession. As a CDT she worked several years in commercial laboratories, worked chair side with a prosthodontist and a general dentist in their in-house laboratories and ultimately owned her own dental laboratory business, before attending Denturist College and receiving her denturist license. She opened her first denturist office in Florence, Oregon and continues to serve patients there as well as at her later acquired office in Eugene, Oregon. Shawn’s dedication to the denturist profession is exemplary. She has been a member of the NDA, USA and elected to the Board of Directors for several terms. She has served as the secretary and treasurer of this board. She is also active in the Oregon State Denturist Association. She is fulfilling her second term on the Oregon State Board of Denture Technology and presently serves as the chair of that board.

The National Denturist Association, USA Board of Directors is pleased that Shawn accepted the nomination as president and looks forward to working with her to reach the goal of national recognition for denturist so every citizen of the United States has the freedom to choose a denturist for their prosthetic dental needs.

**Shawn’s Dedication to the Denturist Profession Is Exemplary. She Has Been a Member of the NDA, USA and Elected to the Board of Directors for Several Terms.**
PROCEDURES:
The Kois Dento-Facial Analyzer System consists of a horizontal bow, a vertical rod and a disposable plastic Index Tray. After applying bite registration material to the Index Tray, set the wall on the Index Tray to the facial aspect of the patient’s maxillary teeth or bite rim to relate the incisal edge position to an average axis of rotation for function. (Fig. 4)
Align the vertical rod to the patient’s facial midline to relate the maxillary teeth or bite rim to the face for esthetics. (Fig. 5)
Orientate the lateral wings of the bow to approximately horizontal or to the desired occlusal plane (i.e. camper’s plane or smile line). (Fig. 6)
The steepness and cits of the patient’s maxillary teeth or bite rim are captured in the registration material on the esthetically aligned Index Tray. The Index Tray becomes a disposable or permanent bite fork registration record that will not distort during shipping or mounting procedures.
The Index Tray is positioned onto the platform that is indexed to the lower magnetic mounting plate on the articulator. The maxillary cast or bite rim with the maxillary cast is placed onto the Index Tray and mounting stone is added to complete the mounting of the maxillary cast to the articulator. The platform becomes a built-in bite fork support, so there is no need for jackscrews, wedges or plaster under the bite fork for mounting procedures. (Fig. 7)
The maxillary cast also needs to be related to the axis of the patient because the maxillary cast is used to orientate the mandibular cast using an interocclusal record which is the functional relationship that will dictate the approach of the lower teeth to the upper teeth as long as the casts are within a statistical average to the axis of rotation.

DIAGNOSIS & TREATMENT:
After mounting the study casts, a standard waxing guide is placed on the Kois Platform and used as a guide for fabricating restorations or for setting the denture teeth to the correct occlusal plane. The platform can be adjusted up or down to a different incisal edge or occlusal plane position using the scale on the platform as a guide. (Fig. 8)
Golden proportion waxing guides or patient specific proportion guides (dentalgps.com) can be positioned on the platform to evaluate tooth widths. (Fig. 9) Height of lip commissures can also be measured from the index tray and then marked on the study cast to evaluate symmetry and balance of the teeth as well as gingival contours.

SUMMARY:
The Kois Dento-Facial Analyzer is a fast, simple and very predictable method to accurately register the spatial relationship of the patient’s teeth or bite rim related to their face for proper esthetics as well as to an average axis of rotation for an optimal function resulting in treatments with better efficiency, stability and patient comfort.
For more information, contact Panadent Corp. at 1-800-368-9777 or www.panadent.com

Thomas Lee is the President of Panadent Corporation, a company dedicated to providing quality innovative products to the dental profession since 1974. Mr. Lee is the son of Dr. Robert Lee, who published his research on “Jaw Movements Engraved in Solid Plastic for Articulator Controls” in the Journal of Prosthetic Dentistry, 1969, which lead to the development of the Panadent Articulator System. Dr. Robert Lee also developed the concept of BioEsthetic Dentistry. Mr. Thomas Lee holds several patents on face bow and articulator design as well as methods. Being involved with top clinicians and the dental profession for over 35 years, Mr. Lee has lectured nationally and internationally with his extensive knowledge in articulator design and its relationship to occlusion and esthetics.

What makes false teeth look real?

- Subtle Internal Mamelons
  Necessitating the internal structure of natural teeth. Mamelons make enigma™ dentures appear more realistic.
- Greater Opalescence
  This effect can be seen in natural teeth as light travels through them. It makes teeth in enigma™ dentures appear more three-dimensional.
- Demineralization Points
  These are small imperfections that appear as natural teeth grow. By including subtle imperfections, enigma™ dentures do not look “too perfect” to be believable.
- Darker Necks
  By precisely layering colors, enigma™ teeth recreate the many colors found in any natural tooth.

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Canines Darker
Blue/White Opalescence & Fluorescence
Internal Mamelons
Demineralization Points

It is impossible to overstate the importance of dentures to the wearer yet they remain one of the most challenging aspects of modern dentistry. As dental health in the population improves, more patients feel embarrassed about wearing dentures and wish to keep the fact secret. enigma™ produces life-like teeth of such vitality, your dentures become a secret you share only with your dentist! The enigma™ system uses advanced tooling and precise computer control of multiple color layers to reproduce the color variations found in natural teeth. The photo above show some of the features that help enigma™ teeth appear to alive and real.

enigma™
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- Darker Necks
  By precisely layering colors, enigma™ teeth recreate the many colors found in any natural tooth.
More denturists are creating high-tech practices, yet many do not have a website. Because the Boomers are Internet-savvy having a website is becoming mandatory to maximize your business.

VISIBILITY
A website serves many purposes:

1. Your prime public, 45 years of age and up, is heavy-use web surfers and computer-savvy, and will look for you there.
2. Your website can be a source of patient information for your existing patients. Have a Frequently Asked Questions (FAQs) page. With monthly newsletters or articles, your patients and their friends can keep current. It is a place for your existing patients to refer their friends and family for information on dentures or your practice.
3. Pictures of you, your team, and the practice build a rapport that will attract patients. If they saw other websites or yellow pages listings that didn’t have these pictures, yours will be chosen because they know something about you and your practice.

WHAT MAKES A GOOD WEBSITE
Here are some tips for creating a website that attracts business:

Find a good website designer
You may know someone who can build a website and get one designed at little or no expense. Or you may feel adventurous and wish to take on the project yourself. Check out http://smallbusiness.yahoo.com for ways to build a website. A good place to find a website creator is to find a website you like and look at the end of it for the designer’s name, or contact the site owner to ask for it.

Keep it clear, succinct and positive
Do not burden visitors with too much information (no more than 10 pages). It should focus on your services rather than all the dentures you could deliver. The website is not intended to replace your in-clinic examination. It is your way of attracting business into the practice. Focus on the best you have to offer and your quality of service.

Keep it light
Make sure the designer makes your website ‘light weight’ so that it downloads easily and quickly. Visitors are often not patient when waiting for downloads.

Get found
Although most search engines use the contents of a webpage to index it, the creator should tag keywords and descriptions to catch attention. This can help your page rank higher in search results.

Links
Not only can you tag the names of your suppliers, you should put their links on your pages. Including these links will give you a higher ranking on the search engine result list.

Your associations
While most associations list name, address and phone number, most have not listed the websites. Get them to include it.

Your patients
Let all your patients know you have a new website. Email it to them, ask them to send it to as many of their friends as they are comfortable doing. They can refer friends to your site for answers if you have some information pages.

Yellowpages
If you are going to have a listing with Yellow pages, be sure your website is listed as well. Most include it in the body of your yellow page ad.

Use your website
Put your website and email addresses on all letterhead, business cards, promo pieces, newspaper ads, your front window, bumper stickers, signage, and your forehead (just kidding). Make it very visible and widely seen.

Reap The Rewards!
If you follow these suggestions, you will get new patients through the Internet. Have fun. It is the way of the future for advertising broadly.

Janice Wheeler is the president and co-owner of the The Art of Management Inc., a practice management company dedicated to helping denturists and other healthcare practitioners reach their full potential. For more information call 416-466-6217 or 800-563-3994, e-mail info@amican.com, www.amican.com
Senator Rayborn has dedicated his career seeking national recognition for denturists so every citizen of the United States has the freedom to choose a denturist for their prosthetic dental needs. Realizing the need for a strong national association to represent the profession, he has faithfully contributed each month to the National Denturist Association, USA. We are challenging everyone devoted to this cause to join him, add your name to the list pledging to contribute each month to the fund promoting education, scholarships and benevolent projects. We have established the Senator Rayborn Recognition Fund; named not only to recognize those who help financially but also to emphasize our goal – national recognition for the profession – giving citizens in every state the freedom to choose.

William Rayborn  
Rev. Fred & June Killman  
Bruce & Wanda Anderson  
Dr. Joseph Kingston  
Faye Hornback  
Clayton & Thresa Sulek  
Classic Dentures of Maine

Victoria Thacker  
Ron & Pam Barker  
Paul Levasseur  
Glen Anderson  
Shawn Murray  
Anderson Denture/Dental Center

I appreciate Senator Rayborn and want to join him in supporting the efforts of The National Denturist Association, USA, seeking national recognition so every citizen of the United States has the freedom to choose the services of a denturist for their prosthetic dental needs.

Name:___________________________________________    Monthly Amount Pledged:  $___________________

Address:______________________________________________________________________________________  
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Telephone:_____________________________________ E-mail Address:__________________________________

Payment Options: ☐ Check (Mail to address below) ☐ Visa ☐ MasterCard

Amount Authorized: $___________________   Card Number: _______________________________ Security Code: _________

Name (Print):_____________________________________Signature:  _____________________________________

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Fall | The National Denturist, USA | 2013

NEWS AND NOTES

13.

**THE NATIONAL DENTURIST, USA**
2014 National Conference
September 17 – 20, 2014
Venue: The Tropicana Hotel
Las Vegas, NV
702-739-2222
www.troplv.com

Mark your calendar; more information soon.

**MONTANA NEWS**

Denturists made the front page of the Montana Dental Association’s newsletter because of the proposed rule change which will offer patients who need a denture an implant the services of denturists. The chairman of the “Denturist Taskforce Committee” spoke at the board meeting; the audio of his argument is on the Montana Board of Dentistry website and worth the listen.


We are fortunate to have a unique brotherhood.

Denturists are members of a worldwide supportive community, that Denturists are members of a

neighbors. This is further proof that Denturists are members of a

GATHERING HISTORY

The denturist profession has an interesting history especially the events that started in the middle of the 19th century. We are compiling information to write our history and are soliciting input. Any one that can contribute to this effort is appreciated. We are looking for old newsletters, previous conference information, minutes from meetings both state and national, early activities and/or state reports and interesting narratives. Nothing is unimportant; the smallest memo

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**SPEAKING OF BOWLING**

Congratulations are extended to those super bowlers at our recent NDA, USA annual bowling tournament. It is not a surprise that Tad Burzynski took the Gold Medal, Todd Young scored well to receive the Silver Medal and Christopher Anderson was right on the mark winning the Bronze Medal. Seven year old Caleb Anderson had a good time winning the award for making the first strike of the evening. And then there was the award for the most Creative Bowler – last year’s winner, Dean Fenwick, was reluctant to give up the trophy, but the Tooth Fairy, Leanne Corsentino, was the definite winner. A fun time was had by all - the fellowship was priceless.

**CONGRATULATIONS GO TO:**

Tad Burzynski, RDH, LD
Immediate past president of the NDA, USA, received an award for bowling another perfect game. It is obvious Tad loves this game - this is his 5th award for bowling a perfect score of 300. Congratulations Tad!

**SPECIAL CONFERENCE GUEST**

We were delighted to welcome our international guests at our 2013 National Denturist Association, USA’s conference, Hugh Neal from Belize, Central American and Debra Keogh from Australia. And we always appreciate and welcome our Canadian neighbors. This is further proof that Denturists are members of a worldwide supportive community, a unique brotherhood.

GUEST

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**THE MONTANA DENTURIST ASSOCIATION BOARD MEETING**

December 13, 2013

(for more information contact Allen Casteel, MDA President
denturisttw@gmail.com)

**OREGON STATE DENTURIST ASSOCIATION FALL 2013 CONFERENCE**

October 18th and 19th
Chinook Winds Casino Resort Hotel
1501 NW 40th Place, Lincoln City, OR 97367
Deadline for reservations: October 15th
For resort Reservations: Call 541.994.3655

For Conference agenda and registration please visit: www.oregondenturist.org

Contact us at: Oregon State Denturist Association
1241 Oak street
Eugene, Oregon 97401
Telephone: 503.705.2466

**Oregon State Denturist Association**

**January 25 – 27, 2014**

Poulsbo, WA

October 25 – 27, 2014

2014 National Conference
Venue: The National Denturist Association, USA Executive Office.
PO Box 2344, Poulsbo, WA 98370.
Information about occupations – employment levels and trends, pay and benefits, demographic characteristics, skills required, and many other items – is widely used by individuals, businesses, researchers, educators and public policy-makers. The Standard Occupational Classification (SOC) helps ensure that occupational data produced across the federal statistical system are comparable and can be used in analysis. The Bureau of Labor Statistics (BLS) chairs the SOC Policy Committee and provides staff resources to carry out the work of the committee.

The SOC is one of several standard classification systems established by the Office of Management and Budget (OMB) and uses specific organizational structures. The most recent revision resulted in the 2010 SOC, now in use. The next revision is planned for 2018. The 2010 revision took about 5 years. For the 2018 revision, the SOC Policy Committee began planning in early 2012 and expects to solicit public input by the end of calendar year. This process is expected to lead to publication of the proposed revision for public comment in early 2015 and publication of the final 2018 SOC structure in early 2017.

In considering recommendations for adding an occupation for the 2018 revision the SOC Policy Committee needs information to help it evaluate the recommendation in light of the Classification Principles and the Coding Guidelines. The following types of information are particularly important:

1. Nature of the work performed. What duties do the workers in the occupation perform? Which duties are common to all jobs in the occupation and would be considered a "required duty."
2. How the work performed is distinct from other detailed occupations in the SOC. Does the same or similar work appear in other SOC occupations? If so, how is the proposed occupation distinct? What changes should be made to existing SOC occupations that have the same or similar work?
3. Job Titles. What job titles are commonly used by workers in this occupation? Are these titles unique to the proposed occupation?
4. Indications of the number of jobs or workers in the occupation. Information on employment size and expected growth is helpful in evaluating the proposed occupation.
5. Types of employers. In what industry does this occupation occur?
6. Education and training. What education and training are typically required for workers to be able to perform this occupation? What types of schools or training providers offer this education or training? How long does this education or training take? What degrees or other credentials are generally required? Identification of specific education and training institutions and programs is helpful.
7. Licensing. Are licenses usually required? Identification of specific licenses and licensing agencies is helpful.
8. Tools and technologies. What tools and technologies are generally used by workers in performing the occupation?
9. Professional or trade associations and unions. Are there professional associations or labor unions related to the proposed occupation? Identification of specific associations or unions is helpful.

The SOC Policy Committee encourages those interested in commenting to monitor the SOC revision process on the SOC website at www.bls.gov/SOC. On this site, you can subscribe to receive E-mail updates. You can also review SOC materials, including the 2010 SOC, the Direct Match Title File, the 2010 SOC Classification Principles and Coding Guidelines, the Federal Register notices for the 2010 revision, and more.

The National Denturist Association, USA, has been collecting information to present to the SOC and statistical forms can be gotten online at www.nationaldenturist.com or by phone 360.232.4353 or by contacting the NDA, USA office, PO Box 2344, Poulsbo, WA 98370. Required information must be received before December 15, 2013.
Polishing is a professional technique recommended once or twice a year and should be a regular part of your denture maintenance regimen. This is an economical step that takes just a few minutes.

Your denture was designed and fabricated to fit your mouth at a particular time in your life. With the passing years, your mouth changes considerably and your denture will become worn. This is why your denturist recommends a yearly oral examination and evaluation of your denture appearance, as well as quality oral health and greater well-being.

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National Denture Brush Company seeking hard working representatives who already visit Denturists, Dentists or Dental Labs to sell a one of a kind Denture Brush with its own case. The case will fit any style denture brush. This unique denture brush is not sold at Wal Mart, local stores or pharmacies. 20% commission offered. For more information please contact: juna@junaimports.com  PHONE: 1-877-818-3681 Gilles Bergeron, President

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Beautiful Central Alberta Denture Clinic located in Red Deer Alberta, is seeking a full-time licensed Denturist for our state of the Art DenturePractice. Experience wanted. Salary with experience. Clinic is located half way be- tween Edmonton and Calgary, 45 minutes west you can be int the Rocky Mountains. Great area for golf and outdoor enthusiasts. Great city for families which holds all the amenities of a big city. Clinic is fully digital using some of the highest technology based processes available and is implant based. Practice is very high patient volume and has been established since 1994.

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Send inquiries to: Ken MacPherson at mac- nwar@msn.com

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3. PRINT
4. CAST & FINISH

MARKETING & PROMOTION
 Vince Lombardi needs no introduction. This legendary football coach led the Green Bay Packers to three NFL championships and two Super Bowl victories. The “Packers” never suffered a losing season under this man’s leadership. Later he took the Washington Redskins to their first winning season in 14 years. It is said he is a national symbol of single-minded determination to win. It might be asked by those who face what might seem like insurmountable obstacles, how did he do that? Mr. Lombardi answers that question for us; he demanded team camaraderie and commitment. “INDIVIDUAL COMMITMENT TO A GROUP EFFORT – THAT IS WHAT MAKES A TEAM WORK, A COMPANY WORK, SOCIETY WORK, A CIVILIZATION WORK. PEOPLE WHO WORK TOGETHER WILL WIN, WHETHER IT IS AGAINST COMPLEX FOOTBALL DEFENSES, OR THE PROBLEMS OF MODERN SOCIETY.” These lessons for winning are invaluable to any group.

“INDEXIVIDUAL COMMITMENT TO A GROUP EFFORT – THAT IS WHAT MAKES A TEAM WORK, A COMPANY WORK, SOCIETY WORK, A CIVILIZATION WORK. PEOPLE WHO WORK TOGETHER WILL WIN, WHETHER IT IS AGAINST COMPLEX FOOTBALL DEFENSES, OR THE PROBLEMS OF MODERN SOCIETY.”

WIN A MEMBER FOR THE TEAM

We are beginning a MEMBERSHIP CAMPAIGN with a goal to make the National Denturist Association, USA the #1 organization representing all denturists and to stand together with state and local associations to find solutions to the challenges we all face. A growing NDA, USA means greater recognition for the denturist’s profession, more resources and support for members, and a loud voice in Washington and in state capitals across the country. While helping denturists achieve success we are improving the oral health of millions of Americans.

Your leadership is convinced we will win this struggle for national recognition. We have our Rally Cry and we have the potential to win. A denturist, is unique—your education and talent are incomparable. You are the only professional educated exclusively to serve patients with removable dental appliances and the need for this service is infinite. Knowing this is a win for denturists when we heed the admonition to find strength in a strong unified purpose, we are challenging everyone to accept the challenge to WIN A MEMBER FOR THE TEAM.

We begin the campaign by challenging active members to share in this success by encouraging others to join. With your help the NDA, USA benefits by adding strength to the team. The new member benefits by taking advantage of what membership has to offer. You benefit with self Satisfaction knowing you are being part of a history making winning team – plus there are incentives.

• Active NDA, USA members will receive a $50 NDA, USA Gift Certificate** for recruiting 2 NDA, USA members; Recruits must not have been a member of the NDA, USA for the last 5 years.
• Active NDA, USA members, will receive a $25 NDA, USA Gift Certificate** for recruiting a new state association member; Recruit must not have been a member of the state association for the last 5 years.
• State Associations’ joining with 10 or more recruits will receive a 40% discount on the initial annual state membership fee; Recruits must not have been a member of the NDA, USA for the last 3 years.
• State Associations’ joining with 5 or more recruits will receive a 30% discount on the initial annual state membership fee; Recruits must not have been a member of the NDA, USA for the last 3 years.
• Active member and recruits will be honored at National meetings and featured in The National Denturist, USA.

Your National Denturist Association, USA leadership team is committed to seeing this profession be recognized and appreciated for the vital service denturists provide. Respecting the enormous sacrifice and groundwork of our dedicated pioneers and leaders; this team is determined to build on that foundation and push this profession into the arena where it belongs and is desperately needed. This will happen, but we need each of you to be a part of this historical movement.

**Gift Certificates may be redeemed for NDA, USA patient brochures or posters, credit toward association membership or credit toward NDA, USA conferences registration fees.

“Never doubt that a small group of thoughtful committed citizens can change the world; indeed, it’s the only thing that ever has.” Margaret Mead, the famous cultural anthropologist spoke from experience; she influenced an entire cultural idea.
## JOIN THE TEAM

JOIN THE CHALLENGE! BE PART OF THIS HISTORIC MOVEMENT GAINING NATIONAL RECOGNITION FOR DENTURISTS.

**CONGRATULATIONS!** Joining the National Denturist Association, USA, during this exciting time will assure that you are a major part of the success the denturist profession is seeing. (See attached document for list of incentives.*)

### (SECTION 1) RECRUITER

**DENTURIST:**
- [ ] YES
- [ ] NO (If NO skip to SECTION 2)

**NAME:**

- SALUTATION (Mr., Ms., Dr.): FIRST NAME
- MIDDLE INITIAL
- LAST NAME

**BUSINESS ADDRESS:**

- (PO BOX)
- (STREET ADDRESS)
- (CITY)
- (STATE)
- (ZIP CODE)

**TELEPHONE NUMBER:**

- NUMBER: EMAIL ADDRESS:

**ADDRESS:**

- PO BOX:
- STREET ADDRESS:
- CITY:
- STATE:
- ZIP CODE:

- [ ] YES
- [ ] NO

I wish to join/receive information about the following committee(s):

- [ ] MEMBERSHIP
- [ ] EDUCATION
- [ ] BYLAWS
- [ ] PUBLICATION/MAGAZINE
- [ ] WEBSITE
- [ ] LEGISLATIVE (AD HOC)
- [ ] ORGANIZATIONAL (BRANCH)
- [ ] MEMBER BENEFIT
- [ ] CONFERENCE/EVENT
- [ ] PUBLIC RELATIONS
- [ ] FINANCE

### (SECTION 2) NON DENTURIST RECRUITER

**NAME:**

- SALUTATION (Mr., Ms., Dr.): FIRST NAME
- MIDDLE INITIAL
- LAST NAME

**ADDRESS:**

- (PO BOX)
- (STREET ADDRESS)
- (CITY)
- (STATE)
- (ZIP CODE)

**TELEPHONE NUMBER:**

- NUMBER: EMAIL ADDRESS:

### (SECTION 3) RECRUITER (DENTURIST/DENTURIST)

**NDA, USA MEMBER:**

- STANDARD
- ASSOCIATE
- NO

**HAVE YOU EVER BEEN OR ARE YOU PRESENTLY IN NDA, USA LEADERSHIP?**

- [ ] YES
- [ ] NO

I wish to join/receive information about the following committee(s):

- [ ] MEMBERSHIP
- [ ] EDUCATION
- [ ] BYLAWS
- [ ] PUBLICATION/MAGAZINE
- [ ] WEBSITE
- [ ] LEGISLATIVE (AD HOC)
- [ ] ORGANIZATIONAL (BRANCH)
- [ ] MEMBER BENEFIT
- [ ] CONFERENCE/EVENT
- [ ] PUBLIC RELATIONS
- [ ] FINANCE

### (SECTION 4) RECRUIT

**NAME:**

- SALUTATION (Mr., Ms., Dr.): FIRST NAME
- MIDDLE INITIAL
- LAST NAME

**ADDRESS:**

- (PO BOX)
- (STREET ADDRESS)
- (CITY)
- (STATE)
- (ZIP CODE)

**TELEPHONE NUMBER:**

- NUMBER: EMAIL ADDRESS:

**DENTURIST:**

- [ ] Licensed
- [ ] Student
- [ ] Intern
- [ ] Retired
- LABORATORY TECHNICIAN: [ ] YES [ ] NO [ ] CDT

**ADVOCATE:**

- [ ] Spouse
- [ ] Benefactor
- [ ] Senior Citizen Advocate
- [ ] Legislator
- [ ] Supplier

**HAVE YOU EVER BEEN A MEMBER OF THE NDA, USA?**

- STANDARD [ ] Yes [ ] No
- ASSOCIATE [ ] Yes [ ] No

**HAVE YOU EVER BEEN IN NDA, USA LEADERSHIP?**

- [ ] Yes

**I wish to join/receive information about the following committee(s):**

- [ ] MEMBERSHIP
- [ ] EDUCATION
- [ ] BYLAWS
- [ ] PUBLICATION/MAGAZINE
- [ ] WEBSITE
- [ ] LEGISLATIVE (AD HOC)
- [ ] ORGANIZATIONAL (BRANCH)
- [ ] MEMBER BENEFIT
- [ ] CONFERENCE/EVENT
- [ ] PUBLIC RELATIONS
- [ ] FINANCE

### (SECTION 5) STATE ASSOCIATION INFORMATION

**ASSOCIATION NAME:**

- NUMBER OF MEMBERS: [ ] YES
- REGISTERED: [ ] LLC
- [ ] NON PROFIT
- [ ] NO

**NATIONAL DENTURIST ASSOCIATION, USA MEMBER:**

- [ ] YES
- [ ] NO

**CONTACT PERSON:**

- TELEPHONE:

### (SECTION 6) NDA, USA PAYMENT INFORMATION*

**STANDARD MEMBERSHIP:** (Denturist; Laboratory Technician) __________________________________________________________________________ ANNUAL FEE - $150

**ASSOCIATE MEMBERSHIP:** (Spouse; Student, Lay Person, Retired Denturist) __________________________________________________________________________ ANNUAL FEE - $75

**STATE ASSOCIATION MEMBERSHIP:** __________________________________________________________________________ ANNUAL FEE PER MEMBER - $120

**Payment Options:**

- [ ] Check (Mail to address below)
- [ ] Visa
- [ ] MasterCard

**Amount Authorized:**

- [ ] [ ] Card Number: [ ] Signature:

**Card Holder’s Name:**

- (PRINT):

**Security Code:**

**Signature:**

### (SECTION 7) SIGNATURES

**RECRUITER:**

- DATE:

**NEW MEMBER:**

- DATE:

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*Please return form:

- [1] FAX: 1-360-779-6879
- [2] USPS MAIL: National Denturist Association, USA  P. O. Box 2344  Poulsbo, WA 98370
- [3] EMAIL SCANNED FORMS: nda@nationaldenturist.com

**QUESTIONS?** 1-360-232-4353
Allen and Carol deserve the Spotlight for their benevolence and determined efforts on behalf of the denturist profession and the citizens of Montana.
In a reminder that the U.S. Department of Health and Human Services (‘HHS’), with its HIPAA security requirements and enforcement author- ity is not the only game in town as it pertains to health information privacy, the Federal Trade Commission (‘FTC’) recently released a complaint against LabMD, Inc., alleging that a lack of information security was an unfair practice under Section 5 of the FTC Act. The case serves as a further reminder that, where HIPAA requires protection of patients’ “protected health information,” the FTC statute and enforcement authority extend to even broader categories of data.

The complaint stems from two incidents: (1) personal information of approximately 9,300 consumers made available to a peer-to-peer (“P2P”) file-sharing network after a billing department manager installed P2P software on a workstation for personal use; and (2) personal information of hundreds of the lab’s patients discovered by Sacramento law enforcement in the hands of identity thieves. The complaint seeks a 20-year consent order requiring monitoring of the lab’s information security practices. The complaint raises a number of risks and safeguards that labs and other health care providers (as well as non-health care entities) should consider including in their own information security risk analyses and risk management plans.

The FTC complaint alleges that the lab:

- Did not develop, implement, or maintain a comprehensive information security program to protect consumers’ personal information;
- Did not identify commonly known or reasonably foreseeable security risks and vulnerabilities;
- Did not use adequate measures to prevent employees from accessing personal information not needed to perform their jobs;
- Did not adequately train employees to safeguard personal information;
- Did not require authentication safeguards for remote access, such as requiring changing of passwords, prohibiting the use of the same password across applications and programs, or using two-factor authentication;
- Did not maintain and update operating systems and applications and programs, or using two-factor authentication;
- Did not maintain and update operating systems and applications and programs, or using two-factor authentication;
- Did not employ measures to detect unauthorized access to personal information, such as unauthorized P2P file-sharing programs.

Unlike the HIPAA Security Rule, the FTC’s statute and regulations do not include a specific list of information security controls that must be put in place. Rather, the FTC has broad discretion to seek enforcement against any practice it considers “unfair” or “deceptive.” The FTC has exercised this enforcement discretion before in the health care space, issuing complaints against national pharmacy chains for disposing of prescription information in publicly accessible waste containers. Complaints such as this are the clearest indication of the FTC’s expectations of how to avoid “unfair” trade practices. The complaint against LabMD includes some similarities to HIPAA, such as emphasizing an information security risk analysis, but arguably is more aggressive than HIPAA and HIPAA in other respects, such as indicating a need for different passwords for different applications, and implying that two-factor authentication is required for remote access. Organizations may be well served to consider the FTC’s position, particularly as part of their own risk analyses.

THE TRUE MEMBERSHIP EXPERIENCE

ADAM GREENE, a nationally-recognized authority on HIPAA and the HITECH Act, primarily counsels health care systems and technology companies on compliance with the HIPAA privacy, security, and breach notification requirements. Adam is a former regulator at the U.S. Department of Health and Human Services (HHS), where he played a key role in administering and enforcing the HIPAA rules. At HHS, Adam was responsible for determining how HIPAA rules apply to new and emerging health information technologies and he was instrumental in the development of the current enforcement process.

By Adam H. Greene

ACCORDING TO WEBSTER 2013, MEMBERSHIP may be defined as:

1. The state of belonging, either individually or collectively, to a group or organization.
2. All of the people or things that belong to or are part of a group or organization.
3. The relationship between an element of a set or class and the set or class itself.
4. The state or status of being a member.

Why Belong to a Professional Association?

If you’re asking about the tangible benefits of Membership, then you’re simply asking the wrong questions. If your primary or perhaps your only concern for deciding on whether or not to join an organization is, “What do I get for my money?” then you have sadly missed the proverbial boat. If you’re analyzing your potential membership investment and return, dollar by dollar, then you are merely a Customer. From this consumer standpoint, one can never fully understand the true value of membership.

Consumers are constantly searching with a “Two-for-One” mentality that finds true value in every reflective window banner advertising the next “Sale of the Century.” Perhaps they select buffets over a fine dining experience, where the culinary value merely weighs quantity versus quality. Their approach to membership is strictly extrinsic in nature. Always wanting more and more. Thus, they are considering membership strictly with an “Input-versus-Output” mentality. Are they truly considering all aspects of value I suspect not.

This is not to say that joining associations do not provide excellent wor- thy opportunities for many individuals. Most do. In 2009, there were 90,908 trade and professional association, and 1,238,201 philanthropic or charitable organizations (Center for Association Leadership). Many organizations offer various sources for legislative advocacy, personal and professional recogni- tion, professional standards and codes of ethics, continuing education oppor- tunities, conferences and convention venues, certification and accreditation programs, low cost group health or liability insurance, professional publica- tions, and infinity credit card programs. Obviously, these options must be weighed when choosing between competing organizations, and once again when deciding to continue membership over time. Many individuals mention networking and career advancement opportunities as factors that ultimately influenced them to become members of a particular society.

However the True Value of membership is “MEMBERSHIP” itself.

Consumer minded individuals can debate the monetary value of compet- ing dues structures. They can compare conflicting governance models and political platforms. To me, what is not up for debate and cost analysis is the fundamental philosophy of Community. The Human Factor.

True Membership brings forth intrinsic images of fraternalism, coopera- tion, and participation. It promotes unity, harmony, kinship, and union among individuals with common interests, goals, and visions. True Membership creates a “Brotherhood” of trust and support, where individuals from all walks of life, with various strengths and talents, can unite and create an allegiance to a common cause. This sense of community is the true value of membership.

You cannot put a price tag on being part of a professional alliance where mutual growth is at the core of the mission. Membership in a professional association is an investment in your own personal and professional credibil- ity as well as that of your peers. It is also an investment in the universal de- velopment and growth of a profession. It allows you an opportunity to build relationships with others in your profession with similar interests and goals. This coalition can provide a support system for those in need of guidance.

FTC FILES COMPLAINT AGAINST LAB OVER FAILED HEALTH INFORMATION SECURITY
and by extension, provide leadership experiences for veteran practitioners. As an educator with over twenty years of experience, I remember joining our State Teachers’ Association as well as the National Education Association (NEA) on my first day of eligibility. The cost of membership was of no concern to me for my interest was not driven by what the association could do for me, but by what I could bring to the association. I was proud to be a member. I wouldn’t have it any other way.

As I grew professionally, I increased my involvement within the organization proportionally. I first took on the role of Building Representative for my school, representing my colleagues at the county level. I then progressed to an elected Union Delegate for the Florida Education Association. In June of 2000, I participated in the historic merger of the FEA-NEA and the FE-Ance, two competing teacher associations), which merged after years of contention, to form one professional association with over 240,000 active members.

Since the merger in 2000, the new FEA has joined forces to stand their ground on issues of school vouchers, teacher tenure, mandatory student testing, classroom overcrowding, and the teaching of Creationism. The association has also represented the well-being of all teachers through the collective bargaining process for the negotiation of salary increases, improved benefits, merit pay and bonus pay.

As Denturists, we have the same golden opportunity. We should race to form one professional association with over 240,000 active members.

The National Denturist Association (NDA) exists to further the professional community, or participate in group forums and discussion boards. The National Denturist Association (NDA) exists to further the profession of Denturism throughout the United States. The NDA, USA represents not only denturists, but all healthcare professionals dedicated to providing services to meet the prosthetic needs of the public. Each and every denturist, dentist, dental laboratory technicians, dental students, and auxiliary personnel are invited to join.

As a united voice, we can share our goal to promote awareness of the professional denturist so that every citizen of the United States knows the benefits provided by these highly trained dental professionals. Together, we can address the unjust legal restrictions placed on the profession, and move toward total acceptance of Denturism across the United States. The National Denturist Association (NDA) exists to further the profession of Denturism throughout the United States. The NDA, USA represents not only denturists, but all healthcare professionals dedicated to providing services to meet the prosthetic needs of the public. Each and every denturist, dentist, dental laboratory technicians, dental students, and auxiliary personnel are invited to join.

JOSEPH KINGSTON, LD, Ed.D Dr. Kingston is a denturist, a veteran educator and published author. He earned his Master’s Degree in Educational Leadership. He received his diploma in denturism from George Brown College where he was graduated with honors. He has a private denturist practice in Bangor, Maine.

Being a history buff and respecting what our parents, grandparents and great-grandparents sacrificed as young men and women during World War II, I always look forward to serving these men and women and enjoy their stories of hardships, bravery and adventurous experiences. One story was amazing, yet revealed bravery beyond what we can even imagine today. We watch movies where people are pretending to be brave, but when we know people that actually were brave and actually lived what is pretended in movies I am awed. Their adventures never cease to amaze me and I find these humble individuals awesome. More often than not they do not talk about their experiences and bravery until they are coaxed a little and then with teary eyes they share their stories. This patient was a rather sophisticated youthful attractive lady; one certainly would not have guessed she was in her twenties during WWII. Even though she spoke perfect English it was quite evident her native language was French. She began her story by telling me she was part of the French Resistance during the Nazi invasion of her country. As an attractive young woman she was able to beguile a German Air Force (Luftwaffe) pilot who began to secure top secret documents and pass them on to her. However, after awhile she did arouse suspicion and was picked up by the Gestapo and brought before the commander for interrogation. She was stricken with fear because she had just gotten new papers from her Luftwaffe friend and they were in her purse that had been taken from her. It was lying on the desk of the interrogator. She knew if they found the papers they would torture and kill her friend and shoot her right then. However, she said she stayed calm by focusing on the funny little monacle the interrogator was wearing and how funny it made him look with his chubby red cheeks. When he made a derogatory remark about her she said she still does not know where her nerves came from, but she snapped back at him saying, “Is this how you Germans treat your women?” She said it apparently stunned him, he jumped up, threw her purse at her and shouted, “Get out!” She caught her purse, turned and walked out in a huff, the biggest bluff of her life, she was horrified. She said since she was then known by the Gestapo she spent the rest of the war hidden in the mountains with the French Resistance coordinating their efforts. This patient’s story is much more intriguing than any pretend movie ever produced. I cannot express the respect I have for these individuals.

B. Anderson Washington

CHAIRSIDE CHATS

Send a legible copy of up to five hundred words to:
The National Denturist, USA
PO Box 2344 Poulsbo, WA 98370-5929
denturist.com

JOSEPH KINGSTON, LD, Ed.D
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B. Anderson Washington

WANT TO SHARE YOUR INTERESTING STORY?
**AWARDS**

**DENTURIST OF THE YEAR - 2013**

When The National Denturist Association, USA deems someone worthy of recognition beyond the ordinary, they present that individual with the “Denturist of the Year” Award. Bruce Anderson received that award for 2013. Bruce has been a dedicated advocate for patient’s rights and has sought legislation that would allow patients a cost effective alternative when choosing a provider for their prosthetic dental needs. He continues to work diligently with state legislators seeking to provide these services, especially to individuals in lower economic areas where access to dental care is critical. Bruce has worked with a benevolent group that goes into the lowest socioeconomic areas of Appalachia; this group will help people repair plumbing, restore electricity, clean, paint, etc., general much needed maintenance. Bruce says he was more than willing to provide that need, free of charge in some cases, but because of political restraints prohibiting his profession he could not help. He strongly believes this is an injustice to these citizens and is working with state legislators in order to eliminate these barriers which prohibit denturists from serving, not only the needy in areas like this, but everyone who could benefit from the services of a denturist. Bruce donates his time and is a generous benefactor for this cause.

**PERSON OF THE YEAR - 2013**

Stephanie Cheyenne Vize was awarded the “Person of the Year” award for 2013. This award is presented to an individual who has proven exemplary dedication to the denturist profession as an auxiliary or layperson. She has shown outstanding support both as a partner with her denturist husband serving as office manager for his two denturist practices as well as her state and national associations’ involvement. Her work for the Washington State Denturist Association as well as the National Denturist Association, USA, is invaluable. Rarely will you find a state or national meeting where Stephanie is not present, most of the time either diligently taking and transcribing minutes or working as a conference staff member. She is co-editor of the Washington State Denturist Newsletter. She also actively serves on two National Denturist Association, USA, committees. Stephanie certainly deserves recognition for her faithful dedicated service.

**PRESIDENTS AWARD - 2013**

The President’s Award is given to a National Denturist Association, USA member for extraordinary contribution to the profession. Tad Burzynski, immediate past president, honored Shawn Murray with this award for 2013 for her efforts promoting the profession through education and as chair of the Oregon State Board of Health, Board of Denture Technology. Under her leadership working closely with other dedicated Oregon denturists, the scope of practice was significantly increased and her efforts have afforded the profession greater access to educational opportunities. Shawn has been elected to the Board of Directors of the National Denturist Association for several terms and recently selected as current president of this board.
The National Denturist Association, USA (NDA, USA) has been working behind the scenes for over two years on two exciting areas that will have an impact on the profession both now and in the future.

The first area that has become a reality is the development of a national exam. The NDA, USA is now offering a national written examination based on the subject areas established by the International Federation of Denturists’ baseline competencies. The exam will consist of 250 questions that are pulled at random from a database of vetted questions (all with primary sources) by subject areas prescribed by the NDA, USA Education Committee. The test questions are analyzed by sophisticated software that measures the questions and answers to determine if there are inappropriate questions or outliers that need to be reviewed. The subject matter areas will be posted on the NDA, USA’s website to allow candidates access to the information in order to better prepare for the exam. The exam will be offered multiple times a year at state and national conferences. The State of Oregon’s Board of Denture Technology has already recognized and approved the test and will be abandoning their test by the middle of next year yielding that responsibility to the NDA, USA.

In addition, the education committee has been working on a Certification process for Denturists’ educational programs for nearly a year and a half. The NDA, USA recognized that there has been a disparity in some of the subject areas being taught, leading to vastly different scopes of practice across the various regulated states. By adopting the IFO Baseline competencies (both from 1993 and present), and implementing a certification process that ensures that all denturist programs offering a diploma or certificate in the United States, the NDA, USA is ensuring that all competencies are being met and that students are afforded an educational process that will prepare them to practice in whichever state they may choose. This process also continuously monitors these programs to ensure that exam passing rate, dropout rates, and 2-year employment rates are meeting benchmarks.

The National Denturist Association, USA is excited to lead in these two areas as they pave the way for improved scope of practice in states, maintenance of scope of practice, portability of licensure, and the introduction of legislation in unregulated states. These are exciting times as your leadership continues to strive to advance and protect this incredible profession!

Eric Hansen and his father, along with other Washington denturists, were instrumental in the passage of initiative 607 which recognized and regulated the denturist profession in Washington State. Eric has been an active member of the Washington State Denturist Association. He has also served as chair of the State of Washington Denturist Board and presently serves as a pro tem member of that board. NDA, USA board members are delighted to have Eric join the team and look forward to continued progress for the profession.

Glen has been involved with the denturist profession since his father and grandfather were both denturists and pioneers in promoting national recognition. Glen shares their passion and expresses his appreciation for being elected to the Board of Directors. Glen received his BS degree in Health Sciences before attending George Brown College to receive his denturist’s diploma. He holds a Maine denturist license. He has been a member of the National Denturist Association, USA, for several years and is eager to continue the work toward national recognition of his profession.

NEW BOARD MEMBERS

Eric Hansen and his father, along with other Washington denturists, were instrumental in the passage of initiative 607 which recognized and regulated the denturist profession in Washington State. Eric has been an active member of the Washington State Denturist Association. He has also served as chair of the State of Washington Denturist Board and presently serves as a pro tem member of that board. NDA, USA board members are delighted to have Eric join the team and look forward to continued progress for the profession.

When competing for business in a struggling economy, “good enough” is not good enough. My wife and I drove by a new restaurant in our neighborhood a few nights ago. Through the windows, we could see the workers putting the final touches on the interior. Signs on the outside of the building announced the business would be specialize in hot buffalo-style wings. Immediately my business senses started humming as I analyzed their location, street appeal and product. I wondered what kind of marketing campaign the owners would employ and how aggressive they would be in doing so. But then I remembered all that means nothing if they don’t possess the “Wow!” Factor. The “Wow!” Factor is that unnameable quality in a product or service that elicits a “Wow!” from the customer the first time they encounter it. It’s true that the “Wow!” Factor alone won’t ensure success for a business, but it is very difficult, if not impossible, to survive (much less succeed) without it. Several years ago my wife and I offered a free dinner at a new steakhouse on opening night. Never ones to pass up a free meal, we attended and were very impressed with the delicious food. In addition to the menu, the customer service was excellent. Since both value and good service are important to us, we were absolutely wowed with our first experience there. So much so that, since that night, we have dined there scores of times and have introduced many of our friends to the restaurant. How about your business? What are you doing to elicit a “Wow!” from your customers? It’s hard to tell sometimes because the “Wow!” usually happens when you’re not around. Are people talking behind your back? Are they saying the right things? Are they saying, “Wow, that was amazing! We’ll have to do that again!” How do you produce the “Wow!” Factor in your business? Start by asking yourself what would impress you. After you answer that question (and this is the scary part), poll your trusted friends and customers. You might not like all the answers nor will all of them be on target. But it would behoove you to pay close attention to alternative options that might not have occurred to you. When thinking about what you have to offer your customers, don’t think in terms of what level of quality or service you can get away with. Think instead of what will produce the “Wow!” Make it your mission to search for the “Wow!” every day in the faces of your customers. The “ho-hum” expression is your enemy and will drive you out of business. Leave your customers feeling as though they are the ones who have made a valuable discovery and you will not want for business.
COMPENSATING CURVES, NOT AS WE KNOW THEM

PART 4 - CQR DENTURES

INTRODUCTION
In the previous articles on CQR dentures, we have looked at the theory and research behind techniques and their practical application. This article will re-visit the difficulties we had in the technique’s early stages, particularly when transferring the dynamic bite-registration (recording the patient’s non-linear, non-movements) onto standard linear articulators (which are based on Bonwill’s 4-inch equilateral triangle). These difficulties were ultimately solved by the development of a completely new articulator, called the Condor, which we will describe at the end of the article.

THE EARLY DAYS
The problem we found with standard articulators was their inability to accu- rately reproduce the patient’s non-linear, asymmetric condylar movements. So when we transferred this information to the articulator via the dynamic bite registration, the articulator’s condylar mechanism would not adapt to the patient’s movements. To overcome this, it was necessary to replace the condylar mechanism of the usual articulator with some custom-made mechanism.

The images in Figures 1 – 12 show the setting up process on this modified stan- dard articulator. The modified condylar boxes were deliberately left out of the picture because, at that time, we felt it was commercially sensitive information. The development of our new articulator, the Condor, now provides an elegant and more predictable solution to our early problems.

The first step in creating the denture try-in was to place the dynamic bite reg- istration rims into the articulator and record the patient’s dynamic movements, with the modified condy boxes. In Fig 1, you will see that we set the upper an- terior teeth to the lower dynamic bite registration plane. Vertical Dimension was set as standard and a new base plate was laid on the upper model. During the re- cording process of the dynamic registra- tion rims in the mouth, the only portrait that had not been adjusted was the lower anterior section of the lower rim. This is because the upper anterior region had taken all the adjustments. The lower anterior region now represents the oc- clusal plane line.

By the way, the occlusal plates that you see in these images were individually laid on the upper model. During the re- cording process, the patient was asked to open and close their mouth, and to have the bite-registration blocks to the articulator. The final picture, Fig 12, shows that we follow standard denture principals by setting up the lower teeth on the ridge as far as possible.

FIG. 1

FIG. 2

FIG. 3

FIG. 4

FIG. 5

FIG. 6

FIG. 7

FIG. 8

FIG. 9

FIG. 10

FIG. 11

FIG. 12

FIG. 13

FIG. 14

Fig 1 illustrates how the posterior teeth can be set to the correct, functionally gen- erated occlusal plane angle. This is an im- age of the patient’s left side and therefore the plane is relatively flat. Fig 4 shows the set up from the reverse angle, showing the new palatal and basal occlusal ‘cups' are closely fitting the plate.

The dynamic bite-registration occlusal plates can be a little short in the poste- rior region. You can see from Fig 5 that we had to estimate the angulation of the last upper molar and adjust them at the try-in stage. Fig 6 shows the completed upper set-up. If you look carefully you will notice that the compensating curve on the patient’s right is steeper than that on the left. We have found this to be the case on every set made to date.

The next step is to remove the bite registration plate and set up the lower an- terior teeth (Fig 7). The functional move- ments programmed into the modified condylar boxes, not now based on anthropomorphic data, but are now based on the patient’s movements. We were able to set up these teeth to ensure they do not interfere (contact) with the upper teeth during functional movements. This avoids the destabilising effect of upper and lower anterior teeth contact that we have observed in conven- tional denture patients. Asymmetric occlusal surfaces are considerably more stable than all other designs because of their balanced and the original.

It has to be said that I trim the denture teeth less heavily now than this picture demonstrates. This is in response to the dental industry’s desire to have cusps on teeth, not for functional reasons.

Fig 11 is an interesting picture. This is one of the original illustrations before transferring the recorded dynamic functional movement onto the dentures much more effectively, compared with unaltered denture teeth. Fig 2 shows the differ- ence in shape between the modified denture teeth (on the right of the picture) and the original.

The theory behind CQR dentures is partly compensating curves already built in.

usuarios on symmetrical, linear condylar move- ments. The original condylar mecha- nism was put back after the dynamic set up and when we move the dentures into an excursive position, the posterior teeth now disengage. Yet, with the cus- tomised condylar boxes (which enabled asymmetrical, non-linear movement) the posterior teeth would be in contact in this position. This is a clear demonstra- tion of the difference between what is regarded as a industry-standard set-up and the patient’s own reality.

The final picture, Fig 12, shows that we follow standard denture principals by setting up the lower teeth on the ridge as far as possible.

TODAY
Our continued research and development of the CQR technique means we have ironed out number of the early problems and consider- ably reduced chair side and the patient’s own reality.

Jonathan Bill, CDT CQR Dental
After being a successful Dental laboratory owner for 36 years and a registered UK Dental Technician, I have now embarked on the next chapter of my career as a Clinical Dentist in training (Denturist). This means that I now make my own extensive experience into patient care and provide technically superior dentures. External interests within denture include being part of the Lough-borough University research team, investigating muscle function and the former Chairman of the UK Dental Labo- ratories Association. My personal research has been dedicated to finding and providing improved ways of achieving patient comfort and satisfaction. This ranges from more pleasant ways of taking impressions, to making lower dentures more stable. I am also a proud husband with three lovely daughters.
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